

# Simplify patient experiences with one communications cloud

Scale your patient engagement solutions with new features and reach using a single, quality provider. Bandwidth's unique mix of **enterprise-grade APIs** and **our carrier network** enable you to deliver reliable communications easily—on patients' terms.

## Work with a trusted ally in critical comms

Rely on a single communication provider to reach patients the way they prefer—with multiple channels—accessible through APIs.

- Integrate enterprise-grade texting, voice and in-app calling, and two-factor authentication via HIPAA-eligible APIs
- Develop with APIs powered by a global carrier that reaches 60+ countries covering over 90% of the global economy
- Navigate changing regulations as you enter new markets with global telco experts in your corner

## Scale personalized patient experiences

We dispel the telecomplexity, so you can develop and grow custom patient experiences for lasting loyalty.

- Get in-depth, carrier-exclusive, real-time insights into voice and messaging performance
- Send messages at scale with high-volume A2P throughput, highly adaptable to use cases such as appointment reminders, pharmacy notifications, care management, and more
- Feel supported by an award-winning team with 97.4% customer satisfaction score



### HiLink consumer usage grew 172%

*"When you're doing the kind of critical communication we are, you need a partner that actually feels the same level of dedication. Ultimately, that's what drew us to Bandwidth."*

Pamela LaPine  
President & CEO

## Don't take our word for it, just ask them: ←



## Innovate and grow with confidence








Don't settle for disjointed comms. Or be thwarted by telecomplexity. Meet the comms provider who's on the same page as you.

[Start with APIs and comms experts →](#)









# Our products

People like you build on Bandwidth for many use cases and to accomplish a wide range of goals. We're here to help you with whatever communication needs you have—all backed by an enterprise-trusted platform and global network.








## For developers and product leaders

-  Voice API
-  Messaging API
-  Emergency Calling API
-  Authentication API
-  Number Ordering API
-  Number Porting API
-  In-app Calling  
*Mobile & web SDK*

## For communications resellers

-  Inbound Calling
-  Outbound Calling
-  International Long Distance
-  Toll-Free Voice
-  CNAM—Caller ID
-  E911 For VoIP/UC
-  E911 Dynamic Location Routing
-  SMS Gateway

## For UC & CC Telecom leaders

-  Enterprise SIP Trunking
-  Enterprise 911
-  Duet® for Genesys
-  Duet® for Microsoft Teams  
*Direct Routing • Operator Connect • Send-to*
-  Duet® for RingCentral
-  Integration with Pindrop
-  BYOC with Webex by Cisco

AND SO MUCH MORE

**Start building churn-proof patient experiences with us**

Explore Bandwidth's Communication Cloud at [bandwidth.com/products](https://bandwidth.com/products)

