

BANDWIDTH VOICE API

Build a custom voice calling solution out of the box

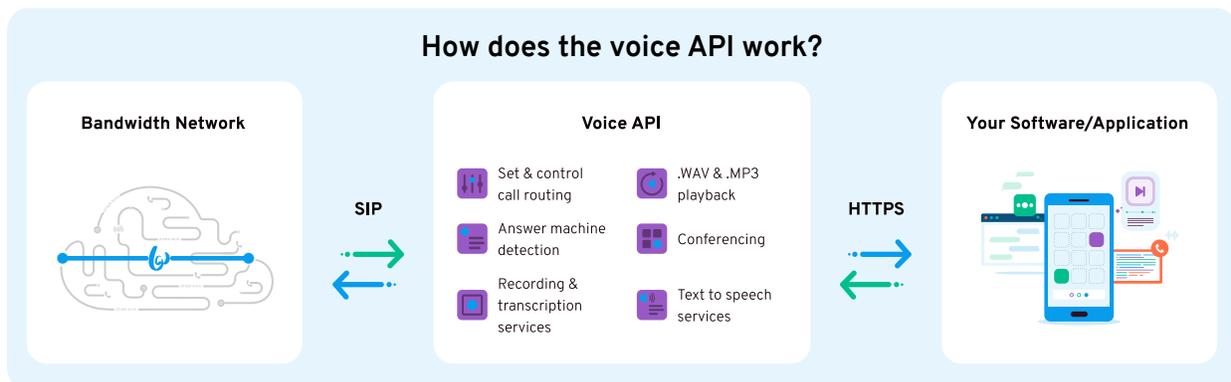
Embed inbound and outbound calling capabilities directly into your application or product.

What it does

Bandwidth's programmable Voice API allows you to build a custom voice calling solution that's right for you and your customers. Embed inbound and outbound calling capabilities directly into your application or product—all without the need for a telecom infrastructure of your own.

Features

- Conferencing
- Recording and transcription
- Call control
- Media & playback



A Voice API allows applications to access Bandwidth's voice services using an HTTPS-based interface without the hassle of handling SIP infrastructure.

So rather than requiring a telecom expert, our Voice API allows you to access voice capabilities via a set of well-defined APIs that any web developer can use to rapidly develop communications-enabled applications.

If you're able to send and receive HTTPS requests over the internet, you can use our API to enable voice calling.

When an incoming call comes into a phone number associated with your Voice API, the platform will notify your application via a webhook event. Your application can then respond to Voice API using Bandwidth XML (BXML) to launch any of our features.

Some things you could do with our Voice API



IVR SYSTEM

Build a better customer experience. Create a phone tree that gets customers to the right person faster.



CALL TRACKING

Accurately attribute calls using Bandwidth to build a carrier-grade call tracking & analytics platform.



CLICK TO CALL

Turn search traffic into business. Enable click-to-call to remove barriers to customers connecting with businesses.



OUTBOUND NOTIFICATIONS

Send automated voice messages to your customers' phone or answering machine, providing reminders, notifications, and alerts.

Want to get building?

Our powerful Voice API is dev-friendly and has all the documentation you need to help you get voice up and running, no matter what you're building.

[View Docs](#) / [Sample Apps](#)

Supported SDKs



Give your customers' voice new reach

Want to learn more? Visit us at www.bandwidth.com/voice/voice-api