



MESSAGING INSIGHTS

Maximize ROI and CX with real-time messaging insights

Get real-time insights into deliverability issues and take action before problems arise.

Why it matters

Quality of service, much more than price, is what more and more businesses are finding makes a big difference for their bottom line. Bandwidth Messaging Insights gives you a detailed view of your messaging performance to help you make data-driven decisions.



KNOW YOUR DELIVERY

Explore error and delivery rates across carriers and products. Identify trends and take action to improve your message delivery rates.



REAL-TIME TROUBLESHOOTING

Get real-time insights to identify issues as they're happening. Search message status and take proactive steps to prevent blocked messages before they happen.



DATA THAT MATTERS

Leverage your data to future-proof your business messages. Utilize our dashboard to review historical delivery and usage patterns.

Features

REAL-TIME MESSAGE LOGS & API

- Know your message status in real-time and make sure everything is running smoothly
- Ensure no message gets lost with our search & filtering capabilities
- Get your data the way you want—either through our API or by downloading the results

TROUBLESHOOTING DASHBOARD

- Accelerate message delivery resolution by getting a full view of your message sends
- Explore delivery & error rates for messages across carriers and messaging products
- Identify top errors & top problematic phone numbers for resolution

HISTORICAL MESSAGES

- Leverage trends in messages to make data-driven decisions about your business
- See what's working by exploring historical delivery rates & usage patterns
- Group data by product and carrier to get a complete view of your messaging efforts

Want to learn more?

Visit us at <https://www.bandwidth.com/products/insights>

Messaging Insights currently only available inside the U.S.

